

Client Rights

As a client of an outpatient therapy setting, you have rights under New York State Law that are to be sustained with reasonable degree during treatment at all times. Your provider is responsible for making sure your rights are protected. If you have a complaint or problem at any time during your treatment with A Different View Psychotherapy LCSW PLLC, please discuss them with (Patricia)Trish J. Nauss, LCSW-R. Additional information and help can be found at NYS Office of Mental Health.

These rights include:

- The right to receive a copy of these rights
- The right to freedom from abuse and mistreatment by provider
- The right to a reasonable degree of privacy
- The right to information you will need to provide informed consent for all services provided
- The right to an individualized service plan & a full explanation of the services provided, and the right to participate in the development of your individualized service plan.
- The right to full knowledge of your mental health problems including diagnosis, treatment & prognosis explained in a way you can understand.
- The right to be informed of the provider's charges/fees, grievance/office policies and procedures, and the right to bring any questions or complaints to the provider.
- The right to receive competent, professional and clinically appropriate care and treatment suited to your needs and skillfully, safely and humanely administered with full respect for your dignity and personal integrity, no matter what your age, sex, religion, race, color, marital status, national origin, culture, sexual identity or sexual orientation.
- The right to refuse any services offered
- The right to terminate treatment, however, if against provider advice & provider believes that this places client or others at risk, a clear written plan will be developed for re-engaging or directing the client to other services and measures to be taken to prevent client harm to self or others, including statement as to why provider believes termination is not appropriate, any alternative services that could be sought and the means by which the client may return to care. A copy of the plan will be provided to the client & a copy will be kept in the client's file.
- The right to refuse or Approve release or disclosure of personally identifiable information (PHI) (except as required by Law or Third Party contact, such as insurance companies)
- The right to know what patient records will be maintained and how to obtain copies; personally identifiable information (PHI) normally cannot be revealed without the client's consent
- The right to file a complaint with the State Education Department about a licensed professional or an unlicensed practitioner at: <http://www.nysed.gov/>
- The right to verify the credentials of licensed professionals & to know the names & titles of licensed professionals who provide services at the State Education Department Office of Professions at: <http://www.op.nysed.gov/>
- The Right to request and be provided a reasonable accommodation to access professional services if they have a disability.